



Functional designer
Customer journey analyst
Pole sports instructor
Learning my 6th language

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Born: July 3, 1989
Sex: Female

Education	Work experience	Languages
<p>Sep '10 - Aug '13 Master Human Machine Communication (Artificial Intelligence) (120 ECTS) MSc from the University of Groningen. Selected courses: Computer Mediated Communication, Cognitive Modeling, Integration of Brain and Behavior, Usability Engineering and Analysis, Neuro-ergonomics, Scientific Visualization.</p> <p>Sep '07 - Jul '10 Bachelor Psychology (180 ECTS) BSc from the University of Groningen. Selected courses: Cognitive Neuroscience, Human Factors, Information Processing and Task Performance, Cognitive Architectures, Statistics.</p> <p>Sep '01 - Jul '07 High school, Gymnasium</p>	<p>Apr '18 - Present Sports instructor at House of Pole - Frederiksberg</p> <p>Sep '16 - Nov '17 Functional designer at Dienst Uitvoering Onderwijs Translated requirements into detailed functional specifications for a large-scale Scrum project to build a new system for student finance.</p> <p>Jan '16 - Jul '16 Customer Journey Analyst at Dienst Uitvoering Onderwijs Analysed customer interaction data to identify when and how issues arose. Designed and tested new interactions that reduced unnecessary calls and emails.</p> <p>Sep '15 - Feb '17 Sports instructor at University of Groningen</p> <p>Apr '14 - Oct '15 Project manager at University Medical Center Groningen Liaised with organizations in the UK, France, and the Netherlands to manage study participant recruitment. Performed quality assurance for the online survey.</p> <p>2001 - 2016 Sailor at Sailing ship Aphrodite Rank 'gezel dek'. STCW'95 Basic Safety</p>	<p>Native speaker Dutch Frisian</p> <p>Fluent English German</p> <p>CEFR accredited French: level B1 Danish: writing A2, Reading ≥C1, Listening B2, Speaking B1 (31-08-2018)</p> <p>High school educated Latin</p>

Courses
Jun '18 Førstehjælp ved hjertestop (4 timer)
Fall '15 PoleFit Instructor at QUENO Sport & Fitness
Fall '13 Coursera: Creative, Serious and Playful Science of Android Apps
Fall '13 edX-MITx: 6.00.1x Introduction to Computer Science and Programming (Python)
Skills
R, Python, SPSS, Excel, MagicDraw, Agile/Scrum.

Volunteering
Apr '16 - Feb '17 Secretary at Paalsport Bond Nederland (Dutch Pole Sports Association)
Jun '13 - May '16 Pole sports demonstration committee member at University of Groningen
Jan '09 - Jun '11 Bar committee secretary at Selwerd II Flatbar

